

Niagara County Department of Mental Health & Substance Abuse Services
Local Services Plan 2024 – 2027
Goals and Needs Assessment Form

Issue Category	Applicable State Agency	Applicable Population
Adverse Childhood Experiences (ACES)	<input type="checkbox"/> OMH <input type="checkbox"/> OASAS <input type="checkbox"/> OPWDD	<input type="checkbox"/> Youth Only <input type="checkbox"/> Adult Only <input type="checkbox"/> Both Youth & Adults
Case Management / Care Coordination	<input checked="" type="checkbox"/> OMH <input checked="" type="checkbox"/> OASAS <input checked="" type="checkbox"/> OPWDD	<input type="checkbox"/> Youth Only <input type="checkbox"/> Adult Only <input checked="" type="checkbox"/> Both Youth & Adults
Crisis Services	<input checked="" type="checkbox"/> OMH <input checked="" type="checkbox"/> OASAS <input checked="" type="checkbox"/> OPWDD	<input type="checkbox"/> Youth Only <input type="checkbox"/> Adult Only <input checked="" type="checkbox"/> Both Youth & Adults
Cross Systems Services	<input checked="" type="checkbox"/> OMH <input checked="" type="checkbox"/> OASAS <input checked="" type="checkbox"/> OPWDD	<input type="checkbox"/> Youth Only <input type="checkbox"/> Adult Only <input checked="" type="checkbox"/> Both Youth & Adults
Employment/Volunteer (Client)	<input type="checkbox"/> OMH <input type="checkbox"/> OASAS <input checked="" type="checkbox"/> OPWDD	<input type="checkbox"/> Youth Only <input type="checkbox"/> Adult Only <input checked="" type="checkbox"/> Both Youth & Adults
Forensics	<input type="checkbox"/> OMH <input type="checkbox"/> OASAS <input type="checkbox"/> OPWDD	<input type="checkbox"/> Youth Only <input type="checkbox"/> Adult Only <input type="checkbox"/> Both Youth & Adults
Housing	<input checked="" type="checkbox"/> OMH <input checked="" type="checkbox"/> OASAS <input checked="" type="checkbox"/> OPWDD	<input type="checkbox"/> Youth Only <input type="checkbox"/> Adult Only <input checked="" type="checkbox"/> Both Youth & Adults
Inpatient Treatment	<input checked="" type="checkbox"/> OMH <input checked="" type="checkbox"/> OASAS <input checked="" type="checkbox"/> OPWDD	<input type="checkbox"/> Youth Only <input type="checkbox"/> Adult Only <input checked="" type="checkbox"/> Both Youth & Adults
Non-Clinical Supports	<input checked="" type="checkbox"/> OMH <input checked="" type="checkbox"/> OASAS <input type="checkbox"/> OPWDD	<input type="checkbox"/> Youth Only <input type="checkbox"/> Adult Only <input checked="" type="checkbox"/> Both Youth & Adults
Outpatient Treatment	<input checked="" type="checkbox"/> OMH <input checked="" type="checkbox"/> OASAS <input checked="" type="checkbox"/> OPWDD	<input type="checkbox"/> Youth Only <input type="checkbox"/> Adult Only <input checked="" type="checkbox"/> Both Youth & Adults
Prevention	<input checked="" type="checkbox"/> OMH <input checked="" type="checkbox"/> OASAS <input checked="" type="checkbox"/> OPWDD	<input type="checkbox"/> Youth Only <input type="checkbox"/> Adult Only <input checked="" type="checkbox"/> Both Youth & Adults
Problem Gambling	<input type="checkbox"/> OMH <input type="checkbox"/> OASAS <input type="checkbox"/> OPWDD	<input type="checkbox"/> Youth Only <input type="checkbox"/> Adult Only <input type="checkbox"/> Both Youth & Adults
Refugees and Immigrants	<input type="checkbox"/> OMH <input type="checkbox"/> OASAS <input type="checkbox"/> OPWDD	<input type="checkbox"/> Youth Only <input type="checkbox"/> Adult Only <input type="checkbox"/> Both Youth & Adults
Residential Treatment Services	<input checked="" type="checkbox"/> OMH <input checked="" type="checkbox"/> OASAS <input checked="" type="checkbox"/> OPWDD	<input type="checkbox"/> Youth Only <input type="checkbox"/> Adult Only <input checked="" type="checkbox"/> Both Youth & Adults
Respite	<input checked="" type="checkbox"/> OMH <input type="checkbox"/> OASAS <input checked="" type="checkbox"/> OPWDD	<input type="checkbox"/> Youth Only <input type="checkbox"/> Adult Only <input checked="" type="checkbox"/> Both Youth & Adults
Transitional Age Services	<input type="checkbox"/> OMH <input type="checkbox"/> OASAS <input type="checkbox"/> OPWDD	<input type="checkbox"/> Youth Only <input type="checkbox"/> Adult Only <input type="checkbox"/> Both Youth & Adults
Transportation	<input type="checkbox"/> OMH <input type="checkbox"/> OASAS <input type="checkbox"/> OPWDD	<input type="checkbox"/> Youth Only <input type="checkbox"/> Adult Only <input type="checkbox"/> Both Youth & Adults
Workforce Recruitment & Retention	<input checked="" type="checkbox"/> OMH <input checked="" type="checkbox"/> OASAS <input checked="" type="checkbox"/> OPWDD	<input type="checkbox"/> Youth Only <input type="checkbox"/> Adult Only <input checked="" type="checkbox"/> Both Youth & Adults
Other 1: Adult Assertive Community Treatment (ACT)	<input checked="" type="checkbox"/> OMH <input type="checkbox"/> OASAS <input type="checkbox"/> OPWDD	<input type="checkbox"/> Youth Only <input checked="" type="checkbox"/> Adult Only <input type="checkbox"/> Both Youth & Adults
Other 2: Harm Reduction	<input type="checkbox"/> OMH <input checked="" type="checkbox"/> OASAS <input type="checkbox"/> OPWDD	<input type="checkbox"/> Youth Only <input type="checkbox"/> Adult Only <input checked="" type="checkbox"/> Both Youth & Adults

**Niagara County Department of Mental Health & Substance Abuse Services
Local Services Plan 2024 – 2027
Goals and Needs Assessment Form**

Goal 1: Timely Access to Care

Target Date: 12/31/2027

Niagara County's high risk / high need individuals will have timely access to appropriate services to support them in the least restrictive level of care.

LSP Issue Categories goal is applicable to:

1. Other 1 (ACT) 2. Case Management/Care Coordination 3. Residential

Objective 1: Adult ACT Expansion

Target Date: 12/31/2024

The LGU will advocate for funding to expand the number of adult Assertive Community Treatment (ACT) slots in Niagara County that will serve both Medicaid and non-Medicaid eligible individuals.

Objective 2: Transition between levels of Care

Target Date: 12/31/2024

The LGU will work in collaboration with stakeholders to develop innovative processes, programming and/or models of care that will allow individuals to be admitted to and transition between levels of care in a timely manner.

Objective 3: Residential Programming

Target Date: 12/31/2024

The LGU will monitor availability of and access to residential programming through available data sources and support expansion and/or new program development where need is clearly demonstrated.

Objective 4: Promote Recovery for individuals with Co-Occurring Disorders

Target Date: 12/31/2024

The LGU will support the development and implementation of strategies / programming that will enhance services available to individuals with co-occurring disorders in order to promote recovery in multiple realms.

Goal 2: Expanded Access to Treatment

Target Date: 12/31/2027

Niagara County residents across the lifespan will have expanded access to quality treatment at time of need.

LSP Issue Categories goal is applicable to:

1. Inpatient Treatment 2. Outpatient Treatment 3. Workforce

Objective 1: Expansion of Treatment Options

Target Date: 12/31/2024

Utilizing available data sources, the LGU will monitor availability and access to inpatient and outpatient treatment and support expansion and/or new program development when need is clearly demonstrated.

Objective 2: Stabilization and Recovery

Target Date: 12/31/2024

The LGU will support the development and implementation of strategies and/or program expansions that promote the stabilization and recovery of individuals with co-occurring disorders when need is clearly demonstrated.

**Niagara County Department of Mental Health & Substance Abuse Services
Local Services Plan 2024 – 2027
Goals and Needs Assessment Form**

Goal 3: Increase Access to Housing

Target Date: 12/31/2027

Niagara County residents will have increased access to and retention in safe and affordable housing that supports long term stabilization and recovery.

LSP Issue Categories goal is applicable to:

1. Housing

Objective 1: SRO / Supportive Housing Expansion

Target Date: 12/31/2024

The LGU will advocate for the expansion of single room occupancy and supportive housing opportunities and support proposals that expand these affordable housing opportunities where need is clearly demonstrated.

Objective 2: Landlord and Community Education

Target Date: 12/31/2024

The LGU will work in collaboration with stakeholders to provide education to local landlords and the general community about mental illness, substance use disorders, I/DD and available resources to support individuals with these disabilities in order to increase housing opportunities and the retention of individuals in housing.

Goal 4: Crisis Services Continuum of Care

Target Date: 12/31/2027

Niagara County residents experiencing a mental health and/or substance use related crisis will have expanded access to a coordinated crisis response system and continuum of care that addresses an individual's immediate safety and needs.

LSP Issue Categories goal is applicable to:

1. Crisis Services

2. Cross-Systems

3. Respite

Objective 1: Community Resources Awareness and Utilization

Target Date: 12/31/2024

The LGU, in collaboration with stakeholders, will provide community education through various mediums to increase the community's awareness and use of available resources.

Objective 2: Community Education and Training

Target Date: 12/31/2024

The LGU, in collaboration with stakeholders, will facilitate and/or coordinate education and training opportunities that equip both providers and the general public with the knowledge and skill sets to recognize and appropriately respond to individuals in crisis.

Objective 3: Expand options within the crisis continuum of care

Target Date: 12/31/2024

The LGU will support proposals that expand options and/or enhance services within the crisis continuum of care where need is clearly demonstrated in order to serve individuals in the least restrictive setting.

**Niagara County Department of Mental Health & Substance Abuse Services
Local Services Plan 2024 – 2027
Goals and Needs Assessment Form**

Objective 4: Cross System Planning and Intervention **Target Date: 12/31/2024**

The LGU will work in collaboration with cross-system providers to identify and implement strategies that support a coordinated response to effectively intervene with and guide high risk / need individuals, and their families, in crisis.

Objective 5: HBCI or like services for children/adolescents **Target Date: 12/31/2024**

The LGU will evaluate the need for Home Based Crisis Intervention (HBCI) or like services (children's hospital diversion services) and support proposals for implementation when need is clearly demonstrated.

Objective 6: Access to Respite **Target Date: 12/31/2024**

The LGU will support the expansion of respite opportunities that address the unmet needs of individuals, and their caregivers, where need is clearly demonstrated.

Goal 5: Cross-System Services **Target Date: 12/31/2027**

Increase accessibility to integrated, coordinated care and services across the lifespan for individuals with co-occurring needs through innovative multifaceted cross-systems collaborative approaches.

LSP Issue Categories goal is applicable to:

1. Cross System Services

Objective 1: Systems of Care **Target Date: 12/31/2024**

The LGU will lead the Niagara County Systems of Care (Community Network of Care – CNOC- for Children & Families in Niagara County) to engage cross-system providers in strategic planning, implementation activities, and continuous quality improvement efforts to effectively respond to identified system needs and service gaps.

Objective 2: Resources to Support Collaborations **Target Date: 12/31/2024**

The LGU will identify additional resources and funding opportunities that can support sustainable cross-system engagement and collaborations in areas where need exists.

Objective 3: Service System Navigation and Improved Access to Care **Target Date: 12/31/2024**

The LGU will work in partnership with cross-system providers to devise a pilot project that will assist youth, families and adults in effectively navigate the service system and improve access to care.

**Niagara County Department of Mental Health & Substance Abuse Services
Local Services Plan 2024 – 2027
Goals and Needs Assessment Form**

Goal 6: Workforce Recruitment and Retention

Target Date: 12/31/2027

The Niagara County Mental Hygiene service system will strengthen the workforce and establish a continuous pipeline of qualified staff to meet the demand for services in a timely manner.

LSP Issue Categories goal is applicable to:

1. Workforce 2. Employment/Volunteer (clients) 3. Non-Clinical Supports

Objective 1: Culturally Competent and Diverse Workforce Target Date: 12/31/2024

The LGU will evaluate available data sources, best practices and innovative strategies to engage in workforce development initiatives that recruit and retain culturally competent and diverse personnel that are responsive to the needs of the populations served.

**Objective 2: Integrating Emerging Paraprofessionals/Professionals in the workforce
Target Date: 12/31/2024**

The LGU will work in collaboration with local providers to identify and implement strategies that will increase the integration of emerging paraprofessionals and qualified health professionals in the workforce through innovative means.

**Objective 3: Options to support recruitment and retention of personnel
Target Date: 12/31/2024**

The LGU will coordinate with stakeholders to identify options for tuition reimbursement, loan forgiveness, no-cost or cost-sharing trainings, and funding to support recruitment and retention of agency personnel.

**Objective 4: Improve Timely Access to Community Based Support Services
Target Date: 12/31/2024**

The LGU will evaluate available data and engage in targeted activities that will help improve timely access to HH+, HARP, HCBS, CORE and CFTS services for eligible individuals and prevent / reduce unnecessary utilization of higher cost / level of services.

**Objective 5: Engage in Cross-system Collaborations to increase workforce development and job placements
Target Date: 12/31/2024**

The LGU will engage in cross-system collaborations to identify resources and link people with opportunities that promote skill development, marketability, and increase job placements.

Objective 6: Increase number of Peers in the workforce Target Date: 12/31/2024

The LGU will work in collaboration with local providers to identify and implement strategies that will increase the number and retention of credentialed peers in the workforce to meet people “where they are at” when needed.

**Niagara County Department of Mental Health & Substance Abuse Services
Local Services Plan 2024 – 2027
Goals and Needs Assessment Form**

Objective 7: Integration of IDD individuals in workforce **Target Date: 12/31/2024**

The LGU, in collaboration with stakeholders, will promote community education efforts related to employment skills training for I/DD individuals to increase opportunities for integration into the general workforce.

Goal 7: Expand Prevention Activities

Target Date: 12/31/2027

Expand prevention activities across the lifespan, with an emphasis on high-risk, historically marginalized and underserved populations, to protect, promote and maintain the health and well-being of Niagara County residents.

LSP Issue Categories goal is applicable to:

1. Prevention
2. Cross System Services

Objective 1: Suicide Prevention Coalition

Target Date: 12/31/2024

The LGU will work in partnership with stakeholders to facilitate an active and responsive Niagara County Suicide Prevention Coalition with a diverse membership.

Objective 2: Commitment to Zero Suicide Model

Target Date: 12/31/2024

The LGU will work in partnership with stakeholders to make a formal commit to, and establish benchmarks for, the adoption of the Zero Suicide Model.

Objective 3: Promotion of Healthy Living

Target Date: 12/31/2024

To promote healthy living, the LGU will work in partnership with the public health and prevention providers to implement evidence-supported / based approaches to prevent and/or reduce alcohol and substance use and related consequences as well as mental, social-emotional, intellectual/developmental and behavioral disabilities.

Objective 4: Expand Early Intervention Activities

Target Date: 12/31/2024

The LGU will work with cross systems providers to expand early intervention activities where need is clearly demonstrated to prevent the development of long-term negative health outcomes.

Goal 8: Tackle the Opioid / Drug Epidemic

Target Date: 12/31/2027

Increase the availability of, access to, and awareness of harm reduction options in a manner that demonstrates humility and compassion towards people who use drugs (and their loved ones) to reduce overdoses and other negative health outcomes.

LSP Issue Categories goal is applicable to:

1. Other
- 2: Harm Reduction
2. Non-clinical Supports

Niagara County Department of Mental Health & Substance Abuse Services

Goals and Needs Assessment Form

Goals and Needs Assessment Form

Objective 1: Public Awareness /Engagement Opportunities Target Date: 12/31/2024

The LGU will work in partnership with stakeholders to analyze data and other reliable resources to inform public awareness/engagement activities that will reduce stigma and barriers to care while increasing awareness of and linkage to community resources.

Objective 2: Expand harm reduction options **Target Date: 12/31/2024**

The LGU will support the expansion of harm-reduction programs, activities, supports and services that focus on meeting the basic needs of persons who use drugs, creating a safe space and developing/establishing trust as an entry point to care.

Objective 3: Education and Training Opportunities **Target Date: 12/31/2024**

The LGU, in partnership with stakeholders, will identify and facilitate access to education and training opportunities that equip the public with life-saving skills and harm reduction resources.

Objective 4: Expand Access to trained Peers / Family Peers Target Date: 12/31/2024

The LGU will work in collaboration with stakeholders to expand the reach of trained peer and family peer specialists/advocates to areas that will “meet people where they are at” and engage them “when they are ready”.